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TEMATSKI ZBORNIK RADOVA MEĐUNARODNOG ZNAČAJA

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THEMATIC CONFERENCE PROCEEDINGS OF INTERNATIONAL SIGNIFICANCE

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# P R E F A C E

*Dear readers,*

In front of you is the Thematic Collection of Papers presented at the International Scientific Conference “Archibald Reiss Days”, which was organized by the Academy of Criminalistic and Police Studies in Belgrade, in cooperation with the Ministry of Interior and the Ministry of Education, Science and Technological Development of the Republic of Serbia, School of Criminal Justice, Michigan State University in USA, School of Criminal Justice University of Laussane in Switzerland, National Police Academy in Spain, Police Academy Szczytno in Poland, National Police University of China, Lviv State University of Internal Affairs, Volgograd Academy of the Russian Internal Affairs Ministry, Faculty of Security in Skopje, Faculty of Criminal Justice and Security in Ljubljana, Police Academy “Alexandru Ioan Cuza” in Bucharest, Academy of Police Force in Bratislava, Faculty of Security Science University of Banja Luka, Faculty for Criminal Justice, Criminology and Security Studies University of Sarajevo, Faculty of Law in Montenegro, Police Academy in Montenegro and held at the Academy of Criminalistic and Police Studies, on 7, 8 and 9 November 2017.

The International Scientific Conference “Archibald Reiss Days” is organized for the seventh time in a row, in memory of the founder and director of the first modern higher police school in Serbia, Rodolphe Archibald Reiss, after whom the Conference was named. The Thematic Collection of Papers contains 131 papers written by eminent scholars in the field of law, security, criminalistics, police studies, forensics, informatics, as well as by members of national security system participating in education of the police, army and other security services from Belarus, Bosnia and Herzegovina, Bulgaria, Bangladesh, Abu Dhabi, Greece, Hungary, Macedonia, Romania, Russian Federation, Serbia, Slovakia, Slovenia, Czech Republic, Switzerland, Turkey, Ukraine, Italy, Australia and United Kingdom. Each paper has been double-blind peer reviewed by two reviewers, international experts competent for the field to which the paper is related, and the Thematic Conference Proceedings in whole has been reviewed by five competent international reviewers.

The papers published in the Thematic Collection of Papers provide us with the analysis of the criminalistic and criminal justice aspects in solving and proving of criminal offences, police organization, contemporary security studies, social, economic and political flows of crime, forensic linguistics, cybercrime, and forensic engineering. The Collection of Papers represents a significant contribution to the existing fund of scientific and expert knowledge in the field of criminalistic, security, penal and legal theory and practice. Publication of this Collection contributes to improving of mutual cooperation between educational, scientific and expert institutions at national, regional and international level.

The Thematic Collection of Papers “Archibald Reiss Days”, according to the Rules of procedure and way of evaluation and quantitative expression of scientific results of researchers, passed by the National Council for Scientific and Technological Development of the Republic of Serbia, as scientific publication, meets the criteria for obtaining the status of thematic collection of papers of international importance.

Finally, we wish to extend our gratitude to all the authors and participants in the Conference, as well as to all those who contributed to or supported the Conference and publishing of this Collection, especially to the Ministry of Interior and the Ministry of Education, Science and Technological Development of the Republic of Serbia.

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# THE ROLE OF CYBER SPACE IN TRANSFORMING CONFLICT PARADIGM<sup>1</sup>

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**Abstract:** In the society of risks in which we live, the ability to use the Internet, wireless technologies, and computers becomes one of the key parameters for the overall safety. The authors discuss conflictological changes that take place in the cyber environment, pointing out that communicational and technological tools with the new techniques of symbolic influence significantly transform the nature of the risks. Hence, the emergence of the market of personal safety is becoming more vulnerable, with the loss of privacy and the growing potential of neuro-technological techniques used to control the thinking and behavior of citizens.

Planetary growth of poverty, energy, demographics, climate, religion, migration and trading creates a new perception of global and national security that requires an adequate response by the relevant scientific community in terms of conflict paradigm reviewing. If terrorists affect the voters, by their activities, criminals, by phishing, document forging, money laundering, hacking “enter” into the global industrial complexes, and by purchasing the political influence into the highest institutions of the state, more dangerous gap within the social processes and between them is evident. Digital security rests on the management and control of information, as new risks with more threats from the growing terrorism and migration through crime and tectonic economic disorders change the existing forms of life, encouraging fear and uncertainty.

**Keywords:** cyber conflicts, information, security, public management, invisible war.

Violent socio-communicational changes that occur almost daily across the globe have significantly transformed conflictological-security paradigm, but it has still not enough been debated within the academic community. The Internet discovery enabled the information to limit geographic restrictions, but it also enabled barely seen patterns of networking between people by producing new routes and safety risks significantly differing from those in the past. From the conception of the German sociologist Ulrich Beck of the social and political potential of the new society, according to whom the world we live in is not at all riskier than before, but it is the nature of risk that is different, the authors discuss the concept of cyber conflict as a perspective of *soft conflicts* that will dominate future.<sup>2</sup> Globalization networked the world in matters of success and cooperation, but also in the risks and threats. Hence, the subject of interest offers a form of conflict fundamentally different from the traditional conflict in the physical environment, because it is based on anonymous and hidden opportunities to apply knowledge of information security with the invaluable and unrepaired damage to the affected side.

<sup>1</sup> The paper was written under the Project No. 179045 funded by Academy of Criminological and Police Studies, Belgrade as well as Project No. 179008, implemented by the University of Belgrade – Faculty of Political Sciences, and the University of Niš – Faculty of Philosophy funded by the Ministry of Education, Science and Technological Development of the Republic of Serbia.

<sup>2</sup> Today *social produced risks* prevail, not as before - *natural risks and hazards*. This means less risk today comes from natural hazards, but more from the uncertainty produced by the social development and the development of science and technology. See in: *Rizično društvo*, Beograd: Filip Višnjić, 2001.

When the former official of the Central Intelligence Agency (CIA) and adviser to the National Security Agency USA (NSA) Edward Joseph Snowden publicly presented the data on *Prism* and other control programs (for example: *Xkeyscore*, *Upstream*, *Quantuminsert*, *Bullrun*, *Dishfire* ...) sharing the data with selected allies (for example, the United Kingdom Government communications Headquarters - GCHQ, the program *Tempora*), it became clear that the classical estimate of the volume, scope and nature of contemporary forms of surveillance and eavesdropping have dramatically changed. Thanks to the social networks, many platforms and modal forms of telecommunications networking of information the Internet has grown in specific, hybrid power that is most manifested in the media sphere, while it is more sophisticated and influential in the intelligence-security and political community in which commerce and information management became the conditions for preserving the security of security order. Safety concept is essentially transformed since any armed conflict is followed by a series of political, diplomatic, propaganda, economic, legal, special and clandestine activities limited in scope and time, with the intention of spreading its influence. In this paper the authors will discuss how the traditional concept of war between the states changes the concept of information conflicts which are latent and invisible to the lay public.

The word that symbolizes the information and communication changes is the term “cyber”. It originated in the United States,<sup>3</sup> although etymologically it originates from old Greek language.<sup>4</sup> The term “cyber” became an integral part of the word “cyberspace”, which denotes a specific area in the practice of computer science and application of information and communication technology in various areas including military operations, safety and effects similar to intelligence activities.<sup>5</sup> In contemporary military and security-intelligence application of the term is assigned to a series of semantically related forms, such as: “cyber warfare”, “cyber conflict”, “cyber-attack”, “cyber weapon”, etc. In the following text we will use the term *cyber conflict* assuming the operating set of digitized information-communication activities, procedures and activities that aim at changing the current security situation without using force.

The focus of the information and intelligence are the changes that occur in the cyber community, wherein the communications hubs are observed as a separate network of the security interests. In a global environment, the most of the international and national cyber-security institutions regard primarily the information security in cyberspace,<sup>6, 7, 8</sup> based on the construction of the defensive abilities of users or owners of information and information systems to defend against various types of cyber-attacks, whoever their perpetrator (a state or para-state organizations, groups or even individuals). In practice, we see how new technology is becoming a part of human reality, which means that cyber security cannot be seen as isolated from the overall security and conflictological paradigm. Preclusion and forecasting of cyber risk therefore becomes part of the current security strategy, and the hybridization of public services and specialized cyber units becomes an effective way of protecting vital national in-

<sup>3</sup> The concept originated as a project of the Ministry of Defense - ARPA (later DARPA) and evolutionary developed in the whole world, together with the expansion of information and communication technologies.

<sup>4</sup> Term “cyber” originates from old Greek κυβερνητικός, meaning: manage, govern or steer. Merriam-Webster Online Dictionary, s.v. „cyber,“ <http://www.merriam-webster.com/dictionary/cybernetic>.

<sup>5</sup> Information Operations, Joint Publication 3-13. Washington, DC: U.S. Joint Chiefs of Staff, 2014, Taken on: 16.3.2017. [http://www.dtic.mil/doctrine/new\\_pubs/jp3\\_13.pdf](http://www.dtic.mil/doctrine/new_pubs/jp3_13.pdf).

<sup>6</sup> International Organization for Standardization, ISO/IEC Glossary of IT Security Terminology, ISO/IEC, 2013, <http://www.jtc1sc27.din.de/cmd?level=tplbereich&menuid=64540&languageid=en&cmsareaid=64540>.

<sup>7</sup> United States of America, Committee on National Security Systems, National Information Assurance Glossary, 2010, 22, [http://www.ncix.gov/publications/policy/docs/CNSSI\\_4009.pdf](http://www.ncix.gov/publications/policy/docs/CNSSI_4009.pdf).

<sup>8</sup> Совет Федерации, Федерального Собрания Российской Федерации, Концепция стратегии и кибер безопасности Российской Федерации - Проект, (10 января 2014), 2, <http://council.gov.ru/media/files/41d4b3dfbdb25cea8a73.pdf> (posećeno 18. marta 2017).

terests. Owning the right information or controlling other information and communication means the power to govern the political environment, but few individuals observe the reversal. Cyber security is increasingly in direct conjunction with its power to create, control and manage the information-flow, which means that the loss of control is often threatened by the loss of sovereignty of the territory. Is it possible to displace the social conflicts as “large and massive social action or conscious, focused, dynamic and practical mutual confrontation and struggle for collective social entities for significant and by their nature limited resources”<sup>9</sup> from reality into cyber sphere? Where are the boundaries of privacy on the Internet and how deep the intelligence community has access to their content? In the end, how many conflict situations arise in the cyber sphere and with what impact they mobilize and encourage individuals and groups to join, or assist in gaining public support? The attitude of the authors is that the conflict paradigm in the real world increasingly manifests itself as the realization of previously harmonized and coordinated activities in the offline community, which is further discussed in the paper.

## SPECIFICS OF CONFLICTS IN CYBERSPACE

The changes that the telecommunications revolution brought into the existing structure and distribution of power transformed current security paradigm. Traditional elements remained important, but no longer dominant in the world affairs as considered by Bajagić.<sup>10</sup> The term “soft forms of power”<sup>11</sup> meaning the ability to encourage the design, selection and spinning of certain information or to direct interests and opinions to the public in accordance with certain values and ideas of propaganda was introduced in the security sphere. With the Internet and new media “hard power” has lost its monopoly distributed by the state and its communication centers. In fact, the authors of this paper highlight several trends that have significantly influenced these changes: globalization has encouraged economic interdependence, unevenness in the process of technology dissemination, the growth of nationalism in weak states, the growth of terrorism and the reconstruction of the *Cold War*. The *informational power* came to the fore, because those who create, control and have access to information have the advantage in international politics and security practices compared to those possessing the greatest source of power that cannot be threatened by the use of armed forces. “Power is, therefore, not only spilled from the state to the non-government/private actors, but also from the *rich in money* to the *rich in information*”.<sup>12</sup>

Looking at the changes in the transformation of the conflict paradigm, we see more frequent application of cyber conflict based on the use of information technology and information. So we get a new, flexible and multidisciplinary concept in relation to all previous theories because it uses different methods, techniques and tools of conflict that can be applied in everyday environment, no matter whether it is a state of peace or war. The essential advantage is in invisible actors, as participants are not exposed in public places, do not wear uniforms and are not officially in conflict. States usually do not acknowledge the existence of these units, nor their activities to the other side. This implies the unpredictability of the outcome, because the area of cyber warfare has no rules, boundaries or objectives as a cause of the attack at which

9 Milašinović R., Milašinović S., Putnik R.: *Konfliktologija*, 2010: 18.

10 More in: Bajagić, M., *Osnovi bezbednosti*, Kriminalističko-policijska akademija, Beograd, 2007.

11 As specific dimensions (mild forms) of power terms technology, information, trade and finance are cited (Bžežinski, Z., *Velika šahovska tabla*, CID, Podgorica 1999. p.7 Nye talks about the new, soft, intangible and less coercive forms of power compared to traditional, rigid forms of power; Nye J., Jr. Think Again: *Soft Power*, Foreign Policy, 2006, February 23, str. 153-170.

12 More in: Milašinović, S. i Jevtović, Z. (2013): *Metodologija istraživanja konflikata i komuniciranje u savremenom društvu*, Kriminalističko-policijska akademija, Beograd.

point the conflict ends. Although implemented in cyber (*online*) space, the consequences are manifested in the *offline* reality (the physical environment, the civilian population, technical systems, as well as in the sphere of psychological media environment), so we can conclude that it produces significant effects on society. In order to manage a crisis or social conflict, it is important to have control and management of meanings, because sociability is expressed through the mediating powers to participate in the creation of the security environment. Exclusion from communication is, therefore, precisely the exclusion of the conflict process. Crisis management theorists distinguish several stages and that the first set of problems is related to the collection, selection, processing and circulation of information “where the usual course of the crisis significantly changes”.<sup>13</sup> Cyber conflict has not been precisely legally framed, which means that traditional international law of armed conflict is not applicable in an adequate way because it is not adapted to a specificity of cyber conflict.<sup>14</sup>

Due to limited space, we are unable to analyze all cyber-attacks of high importance, but we can see that the actors commonly use *zero-day vulnerabilities*.<sup>15</sup> For example, on September 22, 2016, the company *Yahoo* confirmed that hackers stole personal data of at least 500 million users of the service. The secret was hidden from the public, but when the hacker group called “Peace” listed the information to sell data on 200 million users of *Yahoo*, it was clear that something was wrong. How transparent is the sphere of security was also shown by the data of the German Bundestag where the first attack on the network was registered on May 8, 2015, having at that moment not special attention. The alarm sounded just four days later when the Federal Security Service of the constitutional order (intelligence authorities responsible for defense against cyber espionage) informed the MPs of the hacking event. All attempts by experts of the Federal Office for Information Technology Security (BSI) to eliminate the intruders in the system failed, because the main hub connection of IT-systems was infected. Market vulnerabilities and zero-day exploits are increasingly expanding and evolving and key customers of such data are States or their intelligence agencies.

Cyber-attacks are a manifestation of the proactive intrusion to the information of the other using the knowledge and skills in the field of information security. The attacker always has the advantage for bringing the decision on selection, vulnerability and effects mode and has a time advantage often allowing him to be imperceptible in the beginning. Hence, the security assessment of an analyst is an important stage of potential conflicts because different attackers can perform on the same target with different raids in completely different ways. A cyber conflict is characterized by anonymity of opponents and short duration because of misinformation, spin and misinformation placed to produce a moral panic in the targeted society even before the conflict began. In fact, the paradox is that the technology represents a limiting factor that prevents unambiguous and reliable detection of cyber hub, identification and attribution of attackers and establishes state responsibility for the attacks.

There are significant differences between the information and cyber security, but in this paper we do not have space for more clarification. Those familiar with this field point out that those concepts should not be seen as mutually interchangeable, but fundamentally different,

13 “Actors of crisis management must properly assess the needs of the public for information. The emergence of the crisis in the public creates an information gap that must be filled quickly and precise information...” (Kešetović, Ž. i Toth, I.; 2012, p. 113)

14 “International public law regulates relations between the international legal entities in the state of armed conflict, and is called the International Humanitarian Law or the law of war.” (Policastri and Sergio D. 2013)

15 *Zero-day Vulnerability* is based on a security flaw or defect in the software information system, which is unknown to the manufacturer, user or department that deals with the protection of information. Weakness is known to attackers, the information about it is kept secret which allows them to control effectively zero-day cyber-attack. Zero-day exploit is a term used for the software system that prepares the attacker to exploit zero-day vulnerability to unauthorized intrusion into a system or cyber-attack.

because they refer to different facilities and areas. “While cyber security is related to all elements of cyberspace (involving systems, information and people), information security refers to the security of information, regardless of the nature and environment of information (digital, analog, or not)”.<sup>16</sup> For instance, people are actors, attackers and targets in the cyber-security, while in the information security the data security depends on them.

## SOCIAL NETWORKS AS POLYGONS OF CONFLICT

There are many definitions of social networks, but in conflictology it is common to imply Web services that allow individuals to build their profile in limited systems and information to connect with other users, whose number is not limited. The very concept is more detailed in the terms “hub” and “connection”, wherein the first considers each individual participant or member of the network, while the other is determined by the mutual relation of two or more members. Along the connection it is possible to create different relationships based on similarities in interests, desires, emotions, ideas, attitudes, and so on. Characteristics of social networks make the detachment for a particular space, the anonymity of the participants, their internationality, speed, the ability to achieve low-cost large effects and the like. Quick exchange of information with the power of interactive intimacy with others offered an advantage that the old media are no longer able to reach.<sup>17</sup> Social and mobile media platforms have become dominant in the lives of young people, because they offer something that old media never did and will not: the opportunity to each participant to connect and share their lives with close friends and acquaintances, but also the entire planet through photos, blogs, messages or video presentations. Combining specific digital tools allows social networking to specialize in certain types of interaction - *Twitter, Facebook, YouTube*<sup>18</sup> – as the most popular. Specific tools within the network enable terrorists or criminals to address their own micro-communities, without fear that they will easily be discovered! In terms of security, the possibility of the spread of extremism and violence through the activities of frustrated individuals or independent terrorist groups that carried their own dissatisfaction act on the field has increased.<sup>19</sup>

The easiest way to trade data and information is available on the so-called “black market” because it is “open” to everyone, from individuals of the criminal groups, through representatives of security companies and organizations close to the state apparatus (police, judicial and intelligence and security agencies).<sup>20</sup> These sites are of a virtual character, because they operate within the online forum whose number with the spread of “Dark Web” has signifi-

16 Rossouw von Solms and Johan van Niekerk.: “From Information Security to Cyber Security”. *Computers and Security* 38, (October 2013): 97-102

17 “Interactivity can be defined as the degree of involvement of users in modifying the content and form of the media environment in real time” (Petković 2007: 109).

18 The combination is an easy way to explain the case by YouTube, which is open as a service for sharing videos with an infinite number of users. Today it includes uploading videos, search videos and user registration, a number of mechanisms for storing and sorting our own histories, creating and sharing lists of clips, finding friends, commenting on videos, answering to comments, voting for the most interesting comment, voting for the video, measuring the number of views video, video sharing with other networks off YouTube...

19 An example of “lone wolves” are brothers Dzhokhar and Tamerlan Tsarnaev, the Boston Marathon bombers on April 15, 2013. Three people were killed in the explosion including an eight-year boy, while more than 260 people were injured.

20 Group UMBRAGE, belonging to the CIA department for remote devices, collects and maintains huge file offensive techniques that are “stolen” from malware produced in other countries. Thus, the US can redirect the service identification of the perpetrator by leaving behind a “fingerprint” of the groups from which the attack technique is stolen.



cantly increased. It gives various offers of illegal trade matters, from narcotics, weapons and criminal services, to information about vulnerabilities or even service cyber-attacks, such as for example: *The Real Deal Market*, *Silk Road* and others. Digital markets are unlimited, hence they are dynamic due to the rapidly changing nature of crime sites, which is understandable because the same information that is the subject of trade has long life as it can be used only until being unknown. In practice, it is quite common that representatives of the intelligence and security agencies are involved in covert trade and monitoring activities on these forums.<sup>21</sup>

With the digitization, the sphere of security, particularly crime and terrorism, has undergone deep and significant changes since all common digital series of strikes have resulted in conflictological activities that disrupt the stability of other social subsystems. Hence, the semantic interpretation of reality turns into a specific power that breaks the security mechanisms of the state border or preventive barriers, directing the entire community to redefined patterns of behavior and safety culture. *YouTube*, *Facebook*, *MySpace*, *Twitter* and the like social networks, with the convergence of IT tools imperceptibly change the traditional communicational techniques whereby increasingly becoming the important sources of information, especially in crisis situations. Life in virtual communities is increasingly being reflected in developments in the real environment which in the field of security is reflected in the radicalization of information management and increasing tendency of terrorism, crime, violence and related forms of deviant behavior. Using new technologies, hostile attack or criminal activity can be realized from a long distance and hidden locations, with actors who have never met or known each other, which in practice results in new forms of conflict.

The amount of data in transnational environment in a short time has increased enormously, so that its processing requires specific tools, algorithms and programs that are constantly upgrading and improving. Digital sphere is not alienated from reality, because it exists where the information can create, store, disclose, send, receive, process and destroy the application of computer information systems within the electromagnetic fields. Their comprehensiveness, interactivity and invisibility in new forms of monitoring provide unimaginable scope because the chain of control increases with each contact "persons of special interests", constantly expanding the network structure. For example, if the operative person of interest has only 10 friends on *Facebook*, the analyst responsible for tracking personal contacts at the NSA or in some private agencies working for this service may without a writ follow the communication of friends of friends' friends, up to three "jumps" - as some 266.955 people.<sup>22</sup> With only 300 likes that someone left on the social network, an expert in the data science can create a psychological profile of all relevant data to be used for trade in the world's largest companies! *Instagram* uses a camera to take pictures and shots, *Gmail* has the access to our directory, *Viber* knows our exact location at any time, while *Facebook* can read all of our SMS messages. When *WikiLeaks* officially announced that the US intelligence services have developed effective methods for hacking devices such as *iPhone* and *Android phones* as well as *Samsung* "smart" TVs, allowing them to monitor communications even when the devices are turned off, the public was puzzled if that was true. Available documents also reveal malware, viruses and security holes called "zero days", along with hundreds of millions of lines of computer code used by the CIA, and the ability of its staff to hack devices and messages before they are encrypted by applications like *WhatsApp*, *Signal*, *Telegram*, *Confide* and others, for which the public feels that they are safe. This means that the Internet canceled the privacy of users, but also that the way of collecting, processing and diffusion of data is radically altered. Digitization has brought large amounts of trans-national data in the sphere of national security which

21 Andy Greenberg, „New Dark-web Market is Selling Zero-day Exploits to Hackers,“ *Wired*, April 17, 2015, <http://www.wired.com/2015/04/therealdeal-zero-day-exploits/> (Accessed March 22, 2017).

22 "Three degrees of separation: breaking down the NSA's 'hops' surveillance method", *Guardian*, 28. October 2013.

has caused the national sovereignty to disappear, but at the same time blurring once solid line between law enforcement and intelligence and security service.

## CONCLUDING REMARKS

Cyberspace is increasingly transforming the concept of modern conflictological paradigm, whereby the leading strategists of large states recognize that they are being actively involved in the new field of confrontation. The Russian Defense Minister Sergei Shoigu, referring, to the deputies of the Duma by the end of February this year announced the creation of “information-information unit”, responsible for “counter-propaganda”, with Russian media reporting that he used the term “cyber army”. The first man of defense said that such forces are established “to defend Russia against cyber and propaganda attacks from the West” exclusively for defensive purposes, but some of the generals disagreed with that assessment considering that Russia must have the initiative even during the peace periods. President of the *Academy of Geostrategic Issues* Colonel-General Leonid Ivashov has proposed to establish a national center that will not deal only with the western counter-propaganda, but will plan information and psychological offensive operations because the image in the minds of people is more important than the armed conflict.

A completely new era is emerging in which the possession of real information including those in the private sphere mean the power to govern the political and security environment, but some people are of the opposite opinion. For example, during the decade of searching for terrorists suspected of killing a dozen Turkish citizens for religious reasons, the German intelligence officials intercepted more than 20 million mobile phone calls, collected the data on payment transactions of 13 million credit cards, controlled more than one million data of rent-a-car users’ services, registered about three hundred thousand potential suspects, which means that they tracked at the same time about 30 million people! By following digital contacts, based on the analyzed “scheme of conduct” it can reliably be predicted when some person will become “potentially dangerous”, as well as the moment when that person will become a “security risk”! Security of entire community is increasingly in direct conjunction with its power to create, control and manage information flows, which means that the crisis situation occurring at the scenario can be predicted in detail.<sup>23</sup>

Social networks are largely influenced by the mass, but also interpersonal forms of communication emphasizing the picture and its power in the subconscious, which also reveals the increasing number of false news. Nicola Mendelsohn, the vice president of *Facebook* for Europe, Middle East and Africa, a market that holds over 430 million users, indicated the trend in the way in which users increasingly communicate, noting the explosive growth of video materials (especially after the launch *live video* option) at the expense of text messages.<sup>24</sup> The number of video views during 2016 increased eight times compared to the previous year (from one to over eight billion) with almost twice reduced number of text messages and print status. In fact, this is not the result of *Facebook* forcing video material but the fact that users recognize the image as a way of better, more dynamic and concise way of conveying information. In the sphere of conflictology, this means that the visual information will gain importance, whereby the privacy and ethics will increasingly be less protected.

<sup>23</sup> US NSA is already working on a program of the so-called “dark” or “deep” Internet, which hides encrypted communications and closed networks of other countries. In the desert of Utah a new super-secret center for cyber spying and cyber-security is being built, which will cost over ten billion dollars!

<sup>24</sup> At the press conference held on January 19, 2017 she stated that Facebook users watched per day up to 100 million hours of video of various materials, which served her as the basis for the hypothesis that **in about five years, most of our communication could be in the form of video!**

In the future, we anticipate further expansion of information technologies; it will become more complex but also more vulnerable, which means that the number of conflicts in cyberspace will grow. The comprehensive repertoire of techniques is becoming more comprehensive, from the packing of large amounts of data with some having manipulative character through the development of quantum computing, robotics and artificial intelligence to the new forms of cyber-attacks. The best method of prevention of the effective opposition is the development of safety culture and hence, the cyber conflict can be viewed through the implementation of information security in order to manage information.

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